

GOVERNMENT EMPLOYEES SUPERANNUATION BOARD, IT UPGRADE

3086. Mrs C.L. Edwardes to the Premier

I refer the Premier to the Performance Examination of the Administration of Superannuation by the Auditor General and ask -

- (a) who is the contractor supplying the IT upgrade to the GESB;
- (b) was the IT upgrade put out to tender;
- (c) who were the other companies that tendered for the contract and what was the tender price for each, including the successful bid;
- (d) has the tender price been exceeded and by how much;
- (e) are there other unbudgeted costs overruns yet to be calculated;
- (f) has an estimate been made of these costs and what is that estimate;
- (g) if the tender price has been exceeded, who approved the increased expenditure and was a revised estimate agreed to with the contractor;
- (h) what is this revised estimate;
- (i) has this specific tender process been subject to audit;
- (j) has the work carried out, to date, been audited or subject to peer review;
- (k) if not, why not;
- (l) if yes, who conducted the audit or peer review and will the Premier table a copy of the report;
- (m) if not, why not; and
- (n) when will the new IT system be fully operational?

Dr G.I. GALLOP replied:

In respect of GESB's Superannuation Administration System:

- (a) A new system was introduced and the contractor was Synchronised Software Pty Ltd
- (b) Yes
- (c) Successful Tenderer - Synchronised Software - Contract Price \$1,216,050 for software purchase plus annual maintenance fee. In accordance with longstanding policy of both Labor and Coalition Governments, details of unsuccessful tenderers are not public information. To reveal this sensitive information may compromise the states ability to obtain the best value for money through the tendering process.
- (d) No
- (e) No
- (f) Not applicable
- (g) Not applicable
- (h) Not applicable
- (i) Yes
- (j) Yes
- (k) Not Applicable
- (l) Application controls and project management quality audits were conducted during the development and implementation of the software and the system has been subject to audits by independent firms of auditors on specific aspects of its functionality since it was implemented, as part of both GESB's internal audit program and the annual audits undertaken on behalf of the Auditor General.
- (m) These reports have been made available to the Auditor General in the course of preparing his report, and on an ongoing basis through GESB's Audit Committee at which a representative of the Auditor General attends.

- (n) The system has been fully operational since acceptance of the software on 1 July 2001.

In respect of GESB's Financial Management System

- (a) Oracle Corporation Australia Pty Ltd
- (b) Yes
- (c) Successful Tenderer - Oracle Corporation - Contract Price \$575,450 for software purchase and implementation plus annual maintenance fee \$69,032. In accordance with longstanding policy of both Labor and Coalition Governments, details of unsuccessful tenderers are not public information.
- (d) No
- (e) No
- (f) Not applicable
- (g) Not applicable
- (h) Not applicable
- (i) Yes
- (j) Yes
- (k) Not applicable
- (l) Application controls audits were conducted during the implementation of the software and the system has been subject to audits by independent firms of auditors on specific aspects of its functionality since it was implemented, as part of both GESB's internal audit program and the annual audits undertaken on behalf of the Auditor General.
- (m) These reports have been made available to the Auditor General in the course of preparing his report, and on an ongoing basis through GESB's Audit Committee at which a representative of the Auditor General attends.
- (n) The system has been fully operational since acceptance of the software on 1 July 2002.